

PH-BC912

Professional Center Monitoring System

Manage 2,000+ WiFi alarm systems from a single platform

— real-time alerts, auto classification, complete audit trail



The Patrol Hawk PH-BC912 is a professional-grade Center Monitoring System (CMS) designed for security companies, alarm monitoring centers, and enterprise security operations. Compatible with all Vcare-10 WiFi alarm gateways, it manages over 2,000 devices simultaneously — delivering automatic pop-up alerts with full alarm data, intelligent colour-coded alarm classification, audio notifications for duty staff, and a complete event audit trail for compliance and response tracking.

KEY FEATURES

- ✓ **2,000+ Device Capacity** — connects and manages over 2,000 Vcare-10 WiFi alarm systems simultaneously — scales to any enterprise or monitoring center deployment
- ✓ **Auto Pop-Up Alerts** — instant pop-up display on alarm trigger with full data: date/time, phone number, alarm type, and complete event description
- ✓ **Intelligent Alarm Classification** — automatic identification and colour-coded distinction of alarm types — operators see priority and category instantly
- ✓ **Audio Duty Notifications** — automatic alarm sound alerts to on-duty staff — no missed events, reduced monitoring workload
- ✓ **Real-Time Map Dashboard** — centralized global map view showing all connected sites with live alarm status and location markers
- ✓ **Complete Audit Trail** — full event logging with timestamps, operator actions, and alarm resolution records for compliance and post-incident review

APPLICATIONS

- Professional Alarm Monitoring Centers
- Corporate & Enterprise Security Operations
- Banks & Financial Institution Networks
- Property Management & Building Groups
- Government & Institutional Security
- Security Service Providers

PLATFORM SPECIFICATIONS

Model	PH-BC912	System Type	Center Monitoring System (CMS)
Device Capacity	2,000+ WiFi alarm systems	Connectivity	WiFi (802.11a/b/g/n/ac)
Alert Method	Auto pop-up + audio notification	Data Displayed	Date, Time, Phone, Content
Alarm Classification	Automatic, colour-coded	Event Logging	Complete audit trail
User Interface	Centralized dashboard + map	Mobile Support	iOS & Android companion app
Deployment	Cloud / On-premise compatible	Compatibility	Vcare-10 gateway ecosystem
Certifications	CE, FCC, RoHS	Warranty	24 Months

CERTIFICATIONS



PATROL HAWK

The professional manufacturer of alarm system, since 2003

AUTHORIZED DISTRIBUTOR

DIGI-MARK SOLUTION
Authorized Bangladesh Partner
www.digimarkbd.com

CONTACT

info@digimarkbd.com
+880 1979-234342
Rahmania Int'l Complex, 28/1/C
Toyenbee Circular Road, Motijheel
Dhaka-1000, Bangladesh